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**FOR IMMEDIATE RELEASE**

**SYNTELLECT RELEASES VOIYAGER 2009**

*Latest Voyager Release Brings Additional  
Cost Savings to VoiceXML Development and Testing*

**PHOENIX – January 14, 2009** -- Syntellect announced its upgraded release of Voyager™ Dynamic Application Discovery™ - a breakthrough application testing solution that addresses comprehensive testing and quality assurance demands while dramatically reducing the time and effort required to design, deploy, and maintain VoiceXML applications. The new Voyager offers advanced functionality that aids in the cost reduction efforts required to develop and test VoiceXML applications. This release is available to all customers with active Voyager subscriptions.

"We continue to bring new functionality to Voyager that enables organizations to reduce the costs associated with the VoiceXML application lifecycle," says Bruce Sherman, product manager for Syntellect. "In retrospect, our timing couldn't have been more critical when we released Voyager last year. Our economic environment is driving the need for all companies to be smarter and more efficient with the limited resources they have available. We are all in a position to reevaluate our processes and find ways to do better with less. The Voyager suite of solutions can bring real bottom line savings to companies that are looking to save time and money without sacrificing their application quality, and ultimately, the level of service they extend to their critical customers."

A partial list of the items included in this release of Voyager is:

- New error path analysis
- Improved training data entry
- Better archive management of explorations
- More granular management of issues reports
- More comprehensive comparison data

Voyager is the first application that provides 100% application analysis. No other full lifecycle testing methodology or product provides enterprises the validation that deployed applications are error-free. Higher initial quality applications are now possible through Voyager's automated application discovery, which reduces costs, improves efficiencies and enhances the customer experience by eliminating broken paths before your customers discover them.

For information about the new Voyager product please go to [www.Voyager.com](http://www.Voyager.com).

**About Syntellect**

At Syntellect we help our customers create, maintain and continuously improve superior end-to-end service for their customers - personalized service that values their preferences from the way they contact a business, to the level of help desired. Our success is measured by our ability to implement and continuously support solutions for our customers. With more than twenty years of pioneering leadership and thousands of solutions deployed

globally, Syntellect is a premier provider of enterprise-class contact center solutions for the high-technology, financial services, help desk, utilities, government, and consumer products industries.

Syntellect is headquartered in Phoenix, Arizona and has additional offices in North America, United Kingdom, Croatia and Singapore.

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