



<b>About Syntellect</b>	With more than 25 years of industry-leading experience, Syntellect's contact center solutions help our clients solve business problems through a strategic balance of customer interaction management software and unrivaled support. Syntellect solutions help deliver a superior customer experience that builds value and develops long-term customer relationships.		
	Syntellect is a division of Enghouse Systems Limited, a publicly traded Canadian-based software and services company founded in 1984. Enghouse shares are traded on the Toronto Stock Exchange (TSX) under the symbol "ESL."		
<b>Leadership</b>	Syntellect is led by President Steve Dodenhoff.		
<b>Employees</b>	Over 300 employees in North America, United Kingdom and Singapore		
<b>Customers</b>	More than 2,000 clients worldwide, including: Avon, Symantec, ADP Dealer Services, Fannie Mae, Cigna, Nationwide Insurance, General Electric, Scholastic, Tufts Health and The Southern Company		
<b>A Brief History</b>	<p><b>1984</b> - Launched with venture capital investment</p> <p><b>1986</b> - Released first IVR platform (Infobot) - Industry's first IVR application development toolset - Released Industry's first IVR 3270 screen scraping feature</p> <p><b>1990</b> - Deployed first Speech Recognition enabled IVR application</p> <p><b>1994</b> - Released second-generation IVR platform (VocalPoint)</p> <p><b>1998</b> - Launched first Open Standards IVR (Vista) - Deployed first Natural Language Speech Recognition enabled IVR application</p> <p><b>2002</b> - Syntellect acquired by Enghouse Systems Limited</p> <p><b>2003</b> - Deployed first biometric speech application using Nuance Verifier 2.0</p> <p><b>2004</b> - Acquired Teloquent, Inc. - Released fourth-generation IVR platform - Deployed first VXML application</p> <p><b>2005</b> - Acquired Apropos Technology, Inc.</p> <p><b>2007</b> - Launched Voyager - 100% Error Free VXML Speech Applications</p> <p><b>2008</b> - Acquired Envoy Worldwide - Acquired Fluency Voice Technologies</p> <p><b>2009</b> - Acquired Trio Enterprises AB - Acquired Pulse Voice Inc.</p>		
<b>Locations</b>	<b>Phoenix, AZ (HQ)</b> 16610 N. Black Canyon Hwy. Suite 100 Phoenix, AZ 85053	<b>EMEA</b> Technology House Fleetwood Park Barley Way Fleet, Hampshire GU51 2QX United Kingdom	<b>APAC</b> 371 Beach Road #02-26 Key Point Singapore 199597
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