



T1/E1 Trade-Up Rebate Offer

Savings as Easy as 1-2-3!

Step 1: Trade-Up to New Dialogic® T1/E1 Telephony Boards or Media Gateways

Step 2: Trade-In Eligible T1/E1 Telephony Boards

Step 3: Receive a Cash Rebate (up to \$2500 per new product!) and a Complimentary Service Plan*!

For a limited time, Dialogic customers and solution providers can take advantage of a trade-up offer from Dialogic which provides both a cash rebate up to \$2500 and a 12 month complimentary service plan for each new Dialogic® T1/E1 Telephony Board or Dialogic® T1/E1 Media Gateway, when customers elect to replace legacy T1/E1 Telephony Boards of comparable span density or greater. Offer available from March 15, 2010 to September 30, 2010.

Benefits of the Dialogic T1/E1 Trade-Up Rebate Offer

Depending on the telephony application deployed on your legacy T1/E1 telephony boards, trading-up to new Dialogic Telephony Boards or Dialogic Media Gateways in 2010 can provide many benefits ranging from enhanced solution capabilities, efficient new deployment architectures, 'green' operational efficiencies, as well as extending the lifespan and support of your valued application platforms:

- Facilitate an upgrade to the latest application release from your solution provider
- Availability of new features and functions to improve your operations
- Transition to new efficient IP hybrid and client server architectures
- Optimize data center rack space with new higher density products
- Facilitate data center operating system standardization
- Compatible with new energy efficient computing platforms
- Compliance with international Restriction of Hazardous Materials (RoHS 6/6) regulations
- Extend the life and serviceability of telephony systems
- Protect the investment with new product warranties and support plans
- Save money on maintenance costs

Check with your application / solution provider for the latest supported Dialogic® Products, features and functions.

How It Works

Dialogic customers and solution providers can take advantage of this offer by following this process:

1. Purchase any eligible new Dialogic T1/E1 Telephony Board or T1/E1 Media Gateway product as a replacement for existing eligible T1/E1 telephony board or boards that are being traded-in.
2. Register the new Dialogic® Products and your comparable span density or greater trade-in products at the T1/E1 Trade-Up Offer registration website at <https://www.dialogic.com/landing/tradeup.htm>.
3. Follow instructions provided after registration for returning the trade-in products to a Dialogic service center in your region.
4. Dialogic will issue you a rebate check (or account credit) based on the new products purchased and the trade-in products received, and will activate a 12 month Dialogic® Pro™ Services Value per Unit plan support contract* for the eligible new products.

Need advice on how best to take advantage of the T1/E1 Trade-Up Rebate Offer? Send your inquiry to TradeUpRebate@dialogic.com with the subject line "Trade-Up Rebate Offer Question"



Dialogic recycles! Rest assured that your trade-in products will be recycled in an environmentally sound manner.

Build on Dialogic

Dialogic®
Making Innovation Thrive™

Complimentary Service Plan*

In addition to triggering a rebate, purchases of new Dialogic® Telephony Boards and Dialogic® Media Gateways can be covered by a 12 month Dialogic® Pro™ Services Value per Unit Plan, a direct support agreement from Dialogic with a value equal to 10% of the new product MSRP. Benefits include:

- Support for installation, configuration and deployment issues
- Software maintenance
- Eight business hour response remote technical support direct from Dialogic
- Annual renewal options

Trade-Up Rebate Offer Examples:

Trade-Up Product (Buy) ¹	Trade-In Product ²	Get Rebate Check ³	Get a 12 Month Support Plan*
Single Span Media Board or Gateway	Single Span Board ⁴	\$500	Free!
Dual Span Media Board or Gateway	Dual Span Board ⁴	\$1000	Free!
Quad Span Media Board or Gateway	Quad Span Board ⁴	\$1500	Free!
Octal Span Media Board or Gateway	Octal Span Board ⁴	\$2000	Free!
16 Span Media Board or Gateway	16 Span Board ⁴	\$2500	Free!
Single Span Network Interface Board	Single Span Board	\$250	Free!
Dual Span Network Interface Board	Dual Span Board ⁴	\$500	Free!
Quad Span Network Interface Board	Quad Span Board ⁴	\$750	Free!
Octal Span Network Interface Board	Octal Span Board ⁴	\$1000	Free!
16 Span Network Interface Board	16 Span Board ⁴	\$1250	Free!

A complete list of Eligible Trade-Up Products that are covered by the T1/E1 Trade-Up Rebate Offer, plus an indication of their number of spans, the associated Rebate amount, and complimentary Dialogic® Pro™ Services Value Per Unit Plan, and the corresponding Eligible Trade-In Products list can be found online at https://www.dialogic.com/promos/docs/T1E1_TradeUp_RebateOffer_AppendixAB.pdf.

* - Some of those who receive rebates on the eligible new products they purchase may not be eligible to receive corresponding service plans/contracts for one or more of such products. Please see Official Terms and Conditions for details and examples. (https://www.dialogic.com/promos/docs/T1E1_Trade-Up_Rebate_Offer_TandCs_Final.pdf)

1 not to be combined with other Dialogic promotions or special pricing

2 trade-in boards must be owned and in working order

3 rebate amounts shown are in US dollars and will be paid in equivalent local currency; actual rebate amounts may vary from the general rebate amounts listed here, such as if the number of traded-in spans is less than the number of purchased spans (see the complete list of eligible trade-up products and the associated rebate amounts [online](https://www.dialogic.com/promos/docs/T1E1_TradeUp_RebateOffer_AppendixAB.pdf) at https://www.dialogic.com/promos/docs/T1E1_TradeUp_RebateOffer_AppendixAB.pdf or in the Appendix of the Official Terms and Conditions).

4 more than one board can be traded-in to achieve comparable span density (example: if a quad span board is purchased as a trade-up product, either four single span boards, or two dual span boards, or one quad span board, or other span combinations equaling four total spans can be traded-in).

Nothing within this document or in other documents referenced or linked to herein varies, modifies, negates, or supplements the official 2010 Trade-Up Rebate Offer Terms and Conditions, which can be found on the Offer site at: <https://www.dialogic.com/landing/tradeup.htm>.

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